

The Jackson County community has a wide variety of programs that offer services to meet the needs, maintain the independence, and improve the quality of life for people residing in the Jackson County area. Community Link is a resource guide developed by the Aging and Disability Resource Center of Western Wisconsin. There are also versions available for La Crosse, Monroe, and Vernon counties. Contact your local office for a copy. This guide is intended to provide information on a variety of topics for people age eighteen and over. It is not a complete list of all services available to people with disabilities, aging, mental health or substance abuse issues. It is not meant to be an endorsement or recommendation of these particular agencies.

To obtain further information about these or other services or to update the current listing, contact the Aging & Disability Resource Center of Western Wisconsin at 608-785-5700 or 1-800-500-3910.

The Community Link informational resource guide can be viewed or printed in regular or large type on the Aging and Disability Resource Center of Western Wisconsin website – <http://www.adrcww.org>

AGING & DISABILITY RESOURCE CENTER OF WESTERN WISCONSIN

The first place to contact for information and assistance relating to aging, disability, mental health or substance abuse issues.

YOU HAVE QUESTIONS? WE HAVE ANSWERS!!

People often need help understanding what types of services can be available in their home. Our social work and nursing staff can offer ideas, suggestions and advice on which services and supports will meet a person's needs. Our goal is for you to remain in the community and to be as independent as possible. The Aging and Disability Resource Center of Western Wisconsin works closely with other organizations to provide prevention and caregiver support services.

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ABUSE RESOURCES

- **911**
Call immediately if you feel someone is in immediate, serious or life-threatening danger
- **Bolton Refuge House, Inc.**
Temporary housing for battered individuals and their children, information and referral
715-284-4301 extension 8 or 725-284-8820
24 Hour Crisis Line · 1-800-252-4357
- **National Center on Elder Abuse**
202-898-2586
<http://www.elderabusecenter.org>
- **National Clearinghouse on Abuse in Later Life**
608-255-0539
<http://www.ncall.us>
- **National Domestic Violence Hotline**
For information about programs in a specific area
1-800-799-SAFE (7233) or 1-800-787-3224 (TTY)
<http://www.ndvh.org>
- **Rape, Abuse and Incest National Network**
1-800-656-HOPE (4673)
<http://www.elderabusecenter.org>
- **Wisconsin Bureau of Aging and Disability Resources**
For information on abuse
608-266-2568
<http://www.dhfs.state.wi.us/aging/elderabuse/index.htm>
- **Wisconsin Coalition Against Sexual Assault**
608-257-1516 (voice and TTY)
<http://www.wcasa.org>

ADULT DAY SERVICES

- **Lutheran Social Services of Wisconsin**

A Place for You – adult day care for disabled adults at least 18 years of age; available Monday through Friday; call for eligibility

7077 North Highway 12 and 27, Black River Falls • **715-284-9001**

<http://www.lsswis.org>

The Connection - adult day services and day care for disabled adults at least 18 years of age; available Monday through Friday 8:00am – 4:30pm; recreational and social activities; call for eligibility

909 Alder Street, Black River Falls • **715-284-9286**

<http://www.lsswis.org>

ADVOCACY

- **Aging & Disability Resource Center of Western Wisconsin**
Free professional consultation to assist consumers and families to examine all community options before life changes are made; short term intervention and advocacy services; assistance with arrangement of community services
420 Highway 54 West, Black River Falls
608-785-5700 or 1-800-500-3910 • TTY 608-785-9787
email • adrcntr@co.la-crosse.wi.us
<http://www.adrcww.org>
- **AIDS Resource Center of Wisconsin**
AIDS/HIV education, prevention, and access to services
2519 South Avenue, La Crosse • **608-785-9866 or 1-800-947-3353**
<http://www.arcw.org>
- **The ARC – Eau Claire Chapter**
Promotes quality of life for people with developmental and related disabilities
800 Wisconsin Street, Mailbox 86, Eau Claire • **715-514-1825**
<http://www.arc-wisconsin.org>
- **Coalition of Wisconsin Aging Groups**
Provides advocacy and education on issues affecting elders
1-800-366-2990 • TTY 1-888-758-6047
<http://www.cwag.org>
- **Disability Rights Wisconsin (formerly WI Coalition for Advocacy)**
Assists individuals to gain access to services and opportunity through advocacy and legal expertise
608-267-0214 or 1-800-928-8778 • TTY 1-888-758-6049
<http://www.disabilityrightswi.org>
- **Independent Living Resources (ILR)**
Assists individuals to learn how to speak for themselves by building skills and self esteem
4439 Mormon Coulee Road, La Crosse
608-787-1111 or 1-888-474-5745 • TTY 608-787-1148 or 1-888-378-2198
<http://www.ilresources.org>

- **Jackson County Aging Unit**
Elderly Benefit Specialist
 420 Highway 54 West, Black River Falls
 715-284-4301 extension 300 or 1-877-498-6448 • TTY 715-284-8941
<http://www.co.jackson.wi.us>
- **Legislative Hotline**
 Call to advocate for support or change in legislation
 1-800-362-9472
- **NAMI Wisconsin, Inc. (National Alliance on Mental Illness)**
 Serves as advocates for persons affected by mental illness and their families on a state and national level
 La Crosse • 608-784-7532 or 1-800-236-2988
 NAMI Helpline • 1-800-950-6264
<http://www.nami.org> (National) <http://www.namiwisconsin.org> (State)
- **National Federation of the Blind of Wisconsin – La Crosse Chapter**
 Aims to improve people’s lives through advocacy, education, research, technology and programs encouraging independence and self-confidence
 1612 Winnebago Street, La Crosse • 608-784-2343
- **Office of the Commissioner of Insurance**
 Will take complaints concerning an insurance company or a specific insurance agent
 1-800-236-8517
 Hearing and Speech Impaired number only • 608-266-3586
<http://www.oci.wi.gov>
- **U.S. Department of Justice**
ADA Information Line
 Provides information about the *Americans with Disabilities Act* or information about filing a complaint; Spanish language service also available
 1-800-514-0301 • TTY 1-888-514-0383
<http://www.ada.gov>
- **WI Board on Aging and Long Term Care Ombudsman Program**
 Advocacy for long term care consumers age 60 and over who reside in nursing homes or group homes
 1-800-815-0015
<http://longtermcare.state.wi.us>

- **Wisconsin Department of Agriculture, Trade and Consumer Protection**
Assists with concerns regarding products, services, and consumer complaints
608-224-4949 or **1-800-422-7128** · TTD/TTY **608-224-5058**
<http://datcp.state.wi.us>

ALZHEIMER'S/DEMENTIA SERVICES

- **Aging & Disability Resource Center of Western Wisconsin Alzheimer's Family Caregiver Support Program** – assists individuals to purchase services and goods related to the care of someone with Alzheimer's Disease or to caregivers of people with chronic illnesses or disabilities
420 Highway 54 West, Black River Falls
608-785-5700 or 1-800-500-3910 • TTY 608-785-9787
email • adrcntr@co.la-crosse.wi.us
<http://www.adrcww.org>
- **Alzheimer's Association**
Advocacy, educational materials, family consults, peer mentoring
Call for support group information • **715-835-7050 or 1-800-499-7050**
24 Hour Helpline • 1-800-272-3900
Safe Return Program (24/7 support for wandering) • **1-888-572-8566**
1227B Menomonie Street, Eau Claire
<http://www.alz.org> (National)
<http://www.alz.org/gwwi> (Greater Wisconsin Chapter)
- **Jackson County Aging Unit Family Caregiver Support Program** – Provides information to caregivers about available services, assistance in gaining access to supportive services, individual counseling, caregiver training, respite care, and supplemental services to complement the care provided by caregivers; eligibility includes family caregivers of adults age 60 years and older
420 Highway 54 West, Black River Falls
715-284-4301 extension 300 or 1-877-498-6448 • TTY 715-284-8941
<http://www.co.jackson.wi.us>
- **See Skilled Nursing Facilities in this resource guide**
(**) denotes facilities with Alzheimer's/Dementia specific units

SUPPORT GROUPS – SPECIALIZED ALZHEIMER/DEMENTIA SERVICES

There are a number of support groups in the area dealing with a variety of Alzheimer/Dementia issues. Call the number listed below for further information.

- **Alzheimer's Association**
Call for support group information.
1227B Menomonie Street, Eau Claire
715-835-7050 or 1-800-499-7050
24 Hour Helpline • 1-800-272-3900
<http://www.alz.org> (National)
<http://www.alz.org/gwwi> (Greater Wisconsin Chapter)
- **Great Rivers 2-1-1**
Dial 2-1-1 or 1-800-362-8255 • TTY 1-866-884-3620
<http://www.greatrivers211.org>

CAREGIVER SUPPORT

- **Aging & Disability Resource Center of Western Wisconsin**
Provides information and assistance relating to caregiver support
420 Highway 54 West, Black River Falls
608-785-5700 or 1-800-500-3910 • TTY 608-785-9787
email • adrcntr@co.la-crosse.wi.us
<http://www.adrcww.org>
- **Alzheimer's Association**
1227B Menomonie Street, Eau Claire
715-835-7050 or 1-800-499-7050
24 Hour Helpline • 1-800-272-3900
<http://www.alz.org> (National)
<http://www.alz.org/gwwi> (Greater Wisconsin Chapter)
- **Jackson County Aging Unit**
Family Caregiver Support Program – Provides information to caregivers about available services, assistance in gaining access to supportive services, individual counseling, caregiver training, respite care, and supplemental services to complement the care provided by caregivers; eligibility includes family caregivers of adults age 60 years and older
420 Highway 54 West, Black River Falls
715-284-4301 extension 300 or 1-877-498-6448 • TTY 715-284-8941
<http://www.co.jackson.wi.us>
- **Jackson County Interfaith Volunteer Caregivers**
Caring companionship, telephone reassurance, respite care, information and referral
407 Main Street, Black River Falls • **715-284-7058**

CLINICS/MEDICAL CENTERS

HOSPITALS

- **Black River Memorial Hospital**
711 West Adams Street, Black River Falls • 715-284-5361
<http://www.blackriverhospital.com>
- **Franciscan Skemp Healthcare**
700 West Avenue South, La Crosse
608-785-0940 or 1-800-362-5454 • TTY 608-785-1161
<http://www.franciscanskemp.org>
- **Gundersen Lutheran Medical Center**
1900 South Avenue, La Crosse • 608-782-7300 • TTY 608-782-3784
<http://www.gundluth.org>
- **Tomah VA Medical Center**
500 East Veterans Street, Tomah • 1-800-872-8662
<http://www.visn12.med.va.gov/tomah>

CLINICS

- **Black River Memorial Hospital**
711 West Adams Street, Black River Falls • 715-284-5361
<http://www.blackriverhospital.com>
- **Franciscan Skemp Healthcare**
La Crosse Clinic 800 West Avenue South, La Crosse • 608-782-9760
Holmen Clinic 520 Amy Drive, Holmen • 608-526-3351
Onalaska Clinic 191 Theater Road, Onalaska • 608-392-5000
1-800-362-5454
<http://www.franciscanskemp.org>
- **Gundersen Lutheran Medical Center**
Blair Clinic 420 South Peterson Avenue, Blair • 608-989-2505
La Crosse Clinic 1900 South Avenue, La Crosse • 608-782-7300
Onalaska Clinic 3111 Gundersen Drive, Onalaska • 608-775-8100
1-800-362-9567
<http://www.gundluth.org>

- **Ho-Chunk Health Care Center**
Serves Wisconsin Ho-Chunk Tribal members
N6520 Guy Road, Black River Falls • **715-284-9851** or **1-888-685-4422**
<http://www.ho-chunknation.com>

FREE OR REDUCED HEALTHCARE

- **Chippewa Valley Free Clinic**
Serving anyone needing medical care but lacking the resources to pay for it; patients are seen on a first come, first served basis; new patients will be seen Tuesdays starting at 5:00pm but advised to arrive prior to 4:00pm
421 Graham Avenue, Eau Claire • **715-839-8477**
<http://www.cvfreesclinic.org>
- **Donated Dental Services**
Program for people who are unable to afford needed dental care because of a limited income which is clearly linked to a permanent disability, chronic illness or age 65 and older; services are donated by dentists on a volunteer basis
1-800-812-9840
<http://www.wda.org>
- **Ho-Chunk Nation Health Office**
On-site health care and vouchers for Native Americans to receive treatment at non-Native American medical facilities
W9855 Airport Road, Black River Falls • **715-284-9851** or **1-888-685-4422**
<http://www.ho-chunknation.com>
- **Jackson County Health and Human Services**
Wisconsin Well-Woman Program
For women age 35–64 who have little or no health insurance; assists with free screenings and referrals; income limits do apply
715-284-4301 or **1-877-498-6448** • **TTY 715-284-8941**
<http://www.co.jackson.wi.us>

- **Western Dairyland EOC, Inc.**

- **Women's Health Center**

- Services for all women and their partners on a sliding fee scale

- 25 South 2nd Street, Suite 3, Black River Falls • **715-284-8329** or **1-877-284-8329**

- <http://www.westerndairyland.org>

- **Wisconsin Dental Association, Inc.**

- **Donated Dental Services** - provides referrals for free dental care provided to qualified applicants; eligibility includes individuals who are permanently disabled, chronically ill, or are of advanced age with a financial need; not for routine services but for extensive dental need only

- **1-866-812-9840**

- <http://www.wda.org>

EDUCATION

- **Ho-Chunk Nation Department of Labor**

Education and employment programs for tribal members

715-284-5877 or **1-800-690-4860**

<http://www.ho-chunknation.com>

- **University of Wisconsin - Eau Claire**

Continuing Education Programs

Offers lifelong learning programs for participants of all ages

210 Water Street, Eau Claire • **715-836-3636** or **1-866-893-2423**

<http://www.uwec.edu>

Educational Opportunity Center

Counseling and information on college admissions, financial aid options, and assistance with the application process for individuals ages 19 and older

who have low income and are first-generation college adults or U.S. Veterans

2134 Old Library Building, Eau Claire • **715-836-2024** or **1-800-335-3113**

<http://www.uwec.edu>

- **University of Wisconsin – La Crosse**

Continuing Education Programs

Offers lifelong learning programs for participants of all ages

1725 State Street, La Crosse • **608-785-8000** • **TTY 608-785-6900**

<http://www.uwlax.edu>

Learning in Retirement

Learning community established to help meet the wide range of interests

Of the area's growing retired population; for individuals of retirement age

1725 State Street, La Crosse • **608-785-6500** • **TTY 608-785-6900**

<http://www.uwlax.edu>

- **Western Technical College**

Adult basic education

808 Red Iron Road, Black River Falls • **715-284-2253**

<http://www.westerntc.edu>

EMERGENCY RESOURCES

MEDICAL EMERGENCY

- **9-1-1**
- **Black River Memorial Hospital**
711 West Adams Street, Black River Falls
715-284-5361
<http://www.blackriverhospital.com>

HOUSING EMERGENCY

- **Beacon House Homeless Shelter**
Emergency shelter for up to 30 days for homeless families and single pregnant women; required documents include ID and social security card/number; intake during weekday daytime hours only
Must call first • 715-834-4357
- **Bolton Refuge House, Inc.**
Temporary housing for battered individuals and their children, information and referral
715-284-4301 extension 8 or 725-284-8820
24 Hour Crisis Line • 1-800-252-4357
- **Hope Gospel Mission**

Men's Shelter

Emergency food, shelter and clothing for men 18 years and older
8 South Farwell Street, Eau Claire • **715-552-5566** (24 hour line)
<http://www.hopegospelmission.org>

Ruth House Women's Shelter

Emergency food, shelter and clothing for women 18 years and older
2517 Moholt Drive, Eau Claire • **715-834-4000** or **715-552-5566** (24 hour lines)
<http://www.hopegospelmission.org>

- **New Horizons Domestic Abuse Shelter**
608-791-2600 or 1-888-231-0066
<http://www.newhorizonslacrosse.com>
- **Salvation Army**
223 8th Street North, La Crosse • 608-782-6126
<http://www.salvationarmyusa.org>
- **Veterans Assistance Center**
Transitional housing program for homeless veterans
and veterans at risk of becoming homeless
1-800-947-8387 (State Hotline)
http://www.dva.state.wi.us/Ben_homeless.asp
- **Western Dairyland Haven Homeless Shelters**
Temporary housing for families up to 30 days
715-985-2391 or 1-800-782-1063

ENERGY / FUEL ASSISTANCE

- **Jackson County Health and Human Services Economic Support Wisconsin Home Energy Assistance Program (WHEAP)**
Heating and electric assistance; specialized services include emergency fuel assistance, counseling for energy conservation and energy budgets, pro-active co-payment plans, emergency furnace repair and replacement
Income limits apply
420 Highway 54 West, Black River Falls • 715-284-4301 or
1-877-498-6448 • TTY 715-284-8941
<http://homeenergyplus.wi.gov/>
- **Jackson County Sheriff's Department**
For emergency and when Jackson County Human Services is closed
715-284-5357
- **Jackson Electric Cooperative**
24-Hour Emergency Service (365 days-a-year)
1-800-370-4607

PERSONAL RESPONSE NON-EMERGENCY SERVICES

- **Black River Memorial Hospital**
Lifeline - provides 24-hour link to help in an emergency; small fee for this service
711 West Adams Street, Black River Falls • **715-284-5361**
- **Great Rivers 2-1-1**
Information, help and crisis line 24-hours a day, 7 days a week
Carrier Alert - free service allowing mail carriers to get assistance for you if your mail is not removed from your box; requires registration through Great Rivers 2-1-1
1-800-362-8255 • TTY 1-866-884-3620
- **Jackson County Interfaith Volunteer Caregivers**
Telephone reassurance
407 Main Street, Black River Falls • **715-284-7058**
- **Jackson Electric Cooperative Comfort Phone**
Wireless pendant activates a two-way conversation with the emergency response center; fire, smoke, freeze, power, flood, and motion protection; medication reminder
N6868 County Road F, Black River Falls • **715-284-5385** or **1-800-370-4607**
- **Life Saver Packets**
Emergency medical information packets obtained free of charge from a variety of community agencies; call the Jackson County Aging Department for more information
715-284-4301 extension 300 or **1-877-498-6448 • TTY 715-284-8941**
- **TeleCare**
Volunteer daily telephone calls to home; there is no fee for this service; provided by:
Black River Memorial Hospital, Black River Falls • **715-284-1337**
Tri-County Memorial Hospital, Whitehall • **715-538-4361**
Grand View Nursing Home, Blair • **608-989-2511**
Osseo Memorial Hospital, Osseo • **715-597-3121**

EMPLOYMENT ASSISTANCE

- **AgeAdvantage**

- **Older Worker Program – Wise Options**

- Places individual with a host agency for training on specific job demands; must be age 55+; income limits apply

- 608-242-4928**

- <http://www.wis4a.net/ageadvantage.html>

- **Department of Workforce Development (DWD)**

- **Worker's Compensation**

- All questions relating to worker's compensation

- 608-266-1340 • TTY 1-866-265-3142**

- <http://www.dwd.state.wi.us/wc>

- **Experience Works, Inc.**

- A training program for individuals seeking employment who are age 55 and older and have a low income

- 402 8th Street North, Suite 201, La Crosse • **608-789-5623** or **1-800-782-7519**

- <http://www.experienceworks.org>

- **Ho-Chunk Nation Department of Labor**

- Employment and training for enrolled tribal members meeting eligibility requirements

- W9814 Airport Road, Black River Falls • **715-284-5877** or **1-800-690-4860**

- <http://www.ho-chunknation.com>

- **Independent Living Resources (ILR)**

- Assessment, assistive technology consultation, assistance with applications and interviews, ongoing support, job development; job club available

- 4439 Mormon Coulee Road, La Crosse • **608-787-1111** or **1-888-474-5745**

- TTY 608-787-1148** or **TTY 1-888-378-2198**

- <http://www.ilresources.org>

- **Jackson County JOB Center**

- Free job-seeking assistance for the public

- 808 Red Iron Road, Black River Falls • **715-284-7117**

- **Private Industry Council (PIC)**
Training targeted toward laid-off workers and adults who have barriers to employment
808 Red Iron Road, Black River Falls • **715-284-4772**
- **Riverfront, Inc.**
Provides supported employment, job placement, follow-along and job coaching for individuals with mental illness, developmental disabilities, and learning disabilities
720 Red Iron Road, Black River Falls • **715-284-2546**
<http://www.riverfrontinc.org>
- **University of Wisconsin Extension Office**
Information on home, family, horticulture, recreation and farming with no direct charge
227 South 11th Street, Black River Falls • **715-284-4257**
<http://www.jackson.uwex.edu>
- **Western Dairyland EOC, Inc.**
Re-Employment Now for Exceptional Workers (RENEW)
Employment and training program for displaced homemakers and single parents
23122 Whitehall Road, Independence
715-985-2391 or 1-800-782-1063 extension 215
<http://www.westerndairyland.org>
- **Western Technical College**
Programs and courses to prepare individuals for specific careers
808 Red Iron Road, Black River Falls • **715-284-2253**
<http://www.westerntc.edu>
- **Wisconsin Department of Veterans Affairs**
Veterans Education Assistance Program • 1-800-947-8387
Educational assistance programs for veterans, widows, widowers, and dependent children
<http://www.dva.state.wi.us>
- **Wisconsin Department of Vocational Rehabilitation (DVR)**
Working with individuals with physical and/or mental health issues to assist in achieving employment
808 Red Iron Road, Black River Falls • **715-284-0853 or 1-800-523-2139**
<http://www.dwd.wisconsin.gov>

- **Workforce Connections, Inc.**

Assists with career planning, job search assistance and skills training

808 Red Iron Road, Black River Falls • **715-284-7117**

<http://www.workforceconnections.org>

FINANCIAL RESOURCES • TAX/LEGAL ASSISTANCE

BENEFITS ASSISTANCE

- **Aging & Disability Resource Center of Western Wisconsin
Disability Benefit Specialist** – serves ages 18-59
420 Highway 54 West, Black River Falls • **608-785-5700** or **1-800-500-3910**
TTY 608-785-9787
e-mail: adrc@co.la-crosse.wi.us
<http://www.adrcww.org>
- **Bureau of Indian Affairs Regional Office • 612-713-4400**
Information on a variety of benefits available to Native Americans
- **Health Care Managed Connections**
Comprehensive case management services for Medicaid recipients
who have high-cost, chronic health conditions
1-888-262-9116
- **Ho-Chunk Nation Aging Unit
Tribal Aging Benefit Specialist** – serves enrolled Ho-Chunk members
W8825 Decorah Road, Black River Falls • **715-284-0811** or **1-888-701-8284**
<http://www.ho-chunknation.com>
- **Ho-Chunk Nation Medical Specialist • 715-284-2331**
Will assist with application for Medical Assistance for Ho-Chunk members
<http://www.ho-chunknation.com>
- **Ho-Chunk Nation Veteran Affairs Department**
Serves Ho-Chunk Nation veterans
W9814 Airport Road, Black River Falls • **715-284-4563** or **715-284-4651**
<http://www.ho-chunknation.com>

- **Independent Living Resources (ILR) Benefits Counseling**
 4439 Mormon Coulee Road, La Crosse
608-787-1111 or 1-888-474-5745
TTY 608-787-1148 or 1-888-378-2198
<http://www.ilresources.org>
- **Jackson County Aging Unit Elderly Benefit Specialist** – serves ages 60 and up
 420 Highway 54 West, Black River Falls • **715-284-4301 extension 300** or
1-877-498-6448 • TTY 715-284-8941
<http://www.co.jackson.wi.us>
- **Jackson County Health and Human Services Economic Support**
 420 Highway 54 West, Black River Falls • **715-284-4301** or
1-877-498-6448 • TTY 715-284-8941
<http://access.wisconsin.gov/access>

Energy Assistance Program
FoodShare (formerly Food Stamps)
Title XIX Medical Assistance Mileage Reimbursement
Medicaid

BadgerCare Plus – provides Medicaid coverage to families with children; no limit on assets and may require a premium payment
Family Planning Services – for women aged 15 to 45 for family planning
MAPP – Medicaid Purchase Plan – provides Medicaid coverage to people determined disabled and who work or are interested in work; may require a premium payment; \$15,000 asset limit
QMB – pays Medicare Part A and Part B premiums and Medicare Part A and B deductibles and co-payments; there is an asset limit
SLMB – pays Medicare Part B premiums; there is an asset limit
SLMB+ – programs that will pay some of the non-reimbursed costs associated with Medicare for Medicare recipients meeting income and asset guidelines
W-2 – provides a monthly cash benefit to custodial parents, minor children, assessed as not being “job ready”; this program has an asset limit
Job Access Loan – short-term loans designed to meet expenses related to obtaining or maintaining employment

- **Jackson County Veterans Service Officer**
307 Main Street, Black River Falls • **715-284-0225**
<http://www.co.jackson.wi.us>
- **Medicare**
Healthcare insurance at age 65 for those insured through the Social Security program
1-800-772-1213 • TTY 1-800-325-0778
<http://www.medicare.gov>
- **Social Security Administration**
715 Barstow Street, Eau Claire • **715-836-6652** or **1-800-772-1213**
<http://www.ssa.gov>
- **State of Wisconsin Medigap Help-line • 1-800-242-1060**
<http://www.medicare.gov/medigap>
- **U.S. Railroad Retirement Board**
Benefits for railroad employees and families through the Railroad Retirement Board
National Help-Line • 1-800-808-0772 or **312-751-7139 • TTY 312-751-4701**
<http://www.rrb.gov>

OTHER FINANCIAL RESOURCES

- **Federal Housing Administration**
Home Equity Conversion Mortgage
Allows homeowners 62 years of age or older to draw income from home equity without requiring repayment for the time the home is occupied
1-800-880-7740
- **Health Insurance Risk Sharing Plan (HIRSP)**
Health insurance for those denied due to physical or mental health conditions
1-800-828-4777
<http://www.hirsp.org>
- **Public Service Commission**
Lifeline reduces monthly phone charges for income eligible households
Linkup assists households without telephone service onto a telephone network; maintains phone service with a move; waives local telephone connection charges
1-800-225-7729 or **TTY 608-267-1479**
<http://www.psc.wi.gov>

- **Wisconsin Housing and Economic Development Authority (WHEDA)**
Housing funding for low and moderate income residents; low-interest
1-800-334-6873 or **TTY 1-800-943-9430**
Property Tax Deferral Loan Program • 1-800-755-7835
<http://www.wheda.com>

TAX ASSISTANCE

- **AARP**
Tax-Aide – free, face-to-face tax assistance and tax form preparation; serves people with low to moderate income and individuals age 60 and older during the tax season
To locate a site near you, call toll free **1-888-227-7669** or visit the website:
<http://www.aarp.org/taxaide>
- **Earned Income Credit**
Information regarding the Earned Income Credit and how to receive it
715-836-8750 or **1-800-829-1040**
- **IRS Tax consulting**
1-800-829-1040 • TTY/TDD 1-800-829-4059
<http://www.irs.gov>
- **Jackson County Aging Unit**
Elderly Benefit Specialist – serves ages 60 and older; assistance with homestead credit
420 Highway 54, Black River Falls • **715-284-4301 extension 300** or
1-877-498-6448 • TTY 715-284-8941
<http://www.co.jackson.wi.us>
- **Wisconsin Department of Revenue**
Homestead tax credit – homeowners or renters may apply; income limits apply
608-266-8641
- **Wisconsin Housing and Economic Development Authority (WHEDA)**
WHEDA Property Tax Deferral Loan Program
Allows individuals 65 and older with a limited income to convert equity from their home into cash to pay all or a portion of property taxes
1-800-755-7835
<http://www.wheda.com>

LEGAL ASSISTANCE

- **Coalition of Wisconsin Aging Groups**

Provider of legal services and resources to citizens 60 years and older with special emphasis on the frail and vulnerable elderly in need of long term care

1-800-366-2990

<http://www.cwag.org>

- **Lawyer Information and Referral Service of State Bar of Wisconsin**

Free referral service to callers seeking to hire an attorney in their area

1-800-362-9082

<http://www.legalexplorer.com>

- **Legal Action of Wisconsin – La Crosse Office**

Free legal advice and representation in civil matters to eligible applicants

205 5th Avenue South, Suite 300, La Crosse

608-785-2809 or 1-800-873-0927 · TTY 1-800-947-3529

<http://www.legalaction.org>

- **Also see *Attorney* listing in the Yellow Pages**

FOOD/MEAL ALTERNATIVES

EMERGENCY FOOD RESOURCES

- **Fairchild Food Pantry**
Open the third Tuesday of the month from 10:00am to 11:00am
Mastin Community Center, Fairchild
For emergencies • 715-334-3583
- **Jackson County Food Pantry**
Open the last Thursday of each month from 9:30am to 11:30am; income guidelines apply
Bring proof of residence and proof of identification; donations are always welcome
Taylor Municipal Building, 420 2nd Street, Taylor • **715-662-2591**
- **Neighborhood Food Pantry**
Locations in Alma Center, Black River Falls, Hixton, Humbird, and Merrilan
Call for more information • **715-284-2228**
- **Western Dairyland**
Distributes Federal Government surplus commodities of excess cheese, butter, or other
food products; watch for ads in local papers or listen to WWIS radio for distribution
dates, times, and locations
715-662-2591

For additional help in obtaining food assistance through one of the federally funded food assistance programs, call the Jackson County Department of Health and Human Services **715-284-4301** or **1-877-498-6448** • **TTY 715-284-8941**

HOME DELIVERED MEALS

- **Ho-Chunk Nation Aging Unit**
Elderly Nutrition Program - home delivered meals for elderly tribal members
W8825 Decorah Road, Black River Falls • **715-284-0811** or **1-888-701-8284**
<http://www.ho-chunknation.com>
- **Jackson County Aging Unit**
Meals for eligible recipients who are disabled or age 60 and older
420 Highway 54, Black River Falls • **715-284-4301 extension 300** or
1-877-498-6448 • **TTY 715-284-8941**
<http://www.co.jackson.wi.us>
- **Mom's Meals**
Provides fresh meals to home every other week
517 K Avenue, Nevada, IA 50201 • **1-866-204-6111**

MISCELLANEOUS FOOD SOURCES

- **Jackson County Health and Human Services Economic Support FoodShare (formerly Food Stamps)** – helps people with little or no income buy food
420 Highway 54, Black River Falls
715-284-4301 or **1-877-498-6448**
TTY 715-284-8941
<http://www.co.jackson.wi.us>
- **Self-Help and Resource Exchange (SHARE)**
Nonprofit food buying club that offers food at reduced cost;
no income guidelines, membership fees or eligibility requirements
Black River Falls • 715-284-0064
Ho-Chunk Nation Food Distribution Program • 1-800-284-9466
Main office • 1-800-548-2124
<http://www.sharewi.org>

HEALTH / WELLNESS

- **Ho-Chunk Nation Division of Health and Social Services
Wisconsin Well Woman Program (WWWP)**

Screening, referral and follow-up for breast cancer and cervical cancer care for Native American women ages 45 to 64.

The program is for women without health insurance, women whose insurance does not cover the specified checkups (for breast or cervical cancer), or for women who are unable to pay the insurance deductible or co-payments who meet the income guidelines.

N6520 Guy Road, Black River Falls • **715-284-9851**

<http://www.ho-chunknation.com>

- **Jackson County Public Health Department
Wisconsin Well Woman Program (WWWP)**

Screening, referral and follow-up for breast cancer and cervical cancer care for women ages 45 to 64.

The program is for women without health insurance, women whose insurance does not cover the specified checkups (for breast or cervical cancer), or for women who are unable to pay the insurance deductible or co-payments who meet the income guidelines.

420 Highway 54 West, Black River Falls • **715-284-4301** or **1-800-947-3529**

<http://www.co.jackson.wi.us/html/healthhuman/publichealth/programs.html>

HEARING, VISUAL, AND INTERPRETER SERVICES

- **Badger Association for the Blind and Visually Impaired, Inc.**
Offers financial help and other services
1-877-258-9200
<http://www.badgerassoc.org>
- **Jackson County Interfaith Volunteer Caregivers**
Audio tapes for the visually impaired
407 Main Street, Black River Falls • **715-284-7058**
- **Office for the Deaf and Hard of Hearing**
Provides information and referral, education and training
Voice 715-836-2107 • TTY 888-701-1254
<http://www.dhs.wi.gov.sensory>
- **Telecommunications Equipment Purchase and Assistance Plan**
TEPP - assists to obtain equipment for basic phone service
TAP - for qualified people who are deaf, deaf/blind or hard of hearing
608-274-1980 • Voice 608-231-3305 • TTY 1-800-251-8345
- **Wisconsin Council for the Blind and Visually Impaired**
A variety of services including aids and appliances available
1-800-783-5213
<http://www.wcblind.org>
- **Wisconsin Division of Vocational Rehabilitation (DVR)**
Daily living skills, home management, library services, optical aids, communication
333 Buchner Place, La Crosse • **608-785-9500** or **1-800-523-2139 • TTY 1-866-392-3090**
<http://dwd.wisconsin.gov/dvr>
- **Wisconsin Telecommunications Relay Systems (TRS)**
Assists individuals who use telecommunication devices (TDDs) to communicate with people and places that do not have a TDD

TDD English	1-800-947-6644
TDD Spanish	1-800-833-7813
Customer Service TDD	1-800-283-9877
Customer Service Voice	1-800-901-8389

HOME HEALTH • HOSPICE

HOME HEALTH

Skilled and non-skilled patient-centered care to meet individual needs for obtaining or maintaining a successful recovery at home.

- **Aurora Community Health, Inc.**
311 County Road A, Black River Falls • **715-235-1839**
<http://www.auroraservices.com>
- **Black River Memorial Homecare**
711 West Adams Street, Black River Falls • **715-284-3662**
<http://www.blackriverhospital.com>
- **Life-Net, LLC**
800 Wisconsin Street, Building D2, Suite 305, Eau Claire • **715-835-4111**
or **1-800-506-5433**
<http://www.lifenet-llc.com>
- **Lutheran Social Services – Mission Home Health**
1101 West Clairemont Avenue, Eau Claire • **715-855-5043**
<http://www.lsswis.org>
- **Northwest Wisconsin HomeCare**
PO Box 2060 Eau Claire • **715-831-0100** or **1-800-236-8408**
<http://www.northwestwisconsinhomecare.org>
- **REM Health of Wisconsin**
311 Highway A, Suite 2, Black River Falls • **715-284-9495**
<http://www.remhealth.com>
- **ResCare (formerly Caregivers Home Health)**
1802 State Road 16, La Crosse, WI 54601 • **608-779-0900**
<http://www.rescare.com>

HOSPICE

Hospice care represents a dignified, compassionate and respectful approach to supporting people who are in the final phases of a terminal illness.

- **Black River Hospice**

711 West Adams Street, Black River Falls • **715-284-5361**

<http://www.blackriverhospital.com>

HOUSING ALTERNATIVES

ASSISTED LIVING FACILITIES

RESIDENTIAL CARE APARTMENT COMPLEX (RCAC)

An RCAC is a place where five or more adults reside. Apartments must have a lockable entrance and exit, a kitchen, including a stove (or microwave oven), individual bathroom, sleeping and living areas. This living option can provide up to (but can not exceed) 28 hours per week of the following services: supportive services, personal assistance, nursing services, emergency assistance. RCACs provide services either directly or under contract and the services must be part of the tenant's service agreement. RCACs are either registered or certified. Certified facilities can accept public funding; registered facilities can only accept private funds from individuals.

- **Pineview Terrace**

62 years old +

404 County Road R, Black River Falls • **715-284-7077**

ADULT FAMILY HOMES (AFH)

Adult Family Homes are a place where families make a decision to open their home and provide care for one to four adults who require support to live in the community because of aging, mental health, developmental or physical disabilities.

An AFH is defined as “a place where one to four adults who are not related to the operator reside and receive care, treatment or services that are above the level of room and board and that may include up to seven hours per week of nursing care per resident.” Counties certify one and two bed adult family homes; the State of Wisconsin licenses three and four bed adult family homes.

- **Lutheran Social Services**

Adult Family Home Coordinator

608-269-1110

COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF) – General

A CBRF is a place where five or more adults reside who do not require care above intermediate level nursing care. Adults receive care, treatment, or services that are above the level of room and board but includes no more than three hours of nursing care per week per resident. Other supports and services are also offered. These facilities are state licensed.

- **Country Terrace**
Call for eligibility
525 East 2nd Street, Black River Falls • **715-284-2060**
- **Northfield Center**
Accepts adults who have substance abuse, mental health, or individuals with developmental disabilities who have additional medical diagnoses
N9990 West May Coulee Road, Hixton • **715-797-7999 (cell) or 715-984-2463**
- **Parkside Residence**
Call for eligibility
109 North 14th Street, Black River Falls • **715-284-4396**
- **RJ's Place**
Accepts male adults only with mental health issues, substance abuse, or developmental disabilities who are ambulatory without assistive devices
N7525 County Road A, Hixton • **715-284-0510**

COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF) ALZHEIMER'S/ DEMENTIA –SPECIFIC

COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF) MENTAL HEALTH RELATED SERVICES

- **Northfield Center**
Accepts adults who have substance abuse, mental health, or individuals with developmental disabilities who have additional medical diagnoses
N9990 West May Coulee Road, Hixton • **715-797-7999 (cell) or 715-984-2463**
- **RJ's Place**
Accepts male adults only with mental health issues, substance abuse, or developmental disabilities who are ambulatory without assistive devices
N7525 County Road A, Hixton • **715-284-0510**

HO-CHUNK NATION TRIBAL HOUSING

- **Ho-Chunk Nation Housing Department**

Down payment assistance, emergency home repairs, inspection of homes, and home ownership assistance for tribal members

500 East Veterans Street, Building 23, Tomah • 608-374-1225

<http://www.ho-chunknation.com>

INDEPENDENT HOUSING

Eligibility requirements such as age, disability and/or income limits may apply

- **Black River Run Apartments** (income limits)

145 Rye Bluff Road, Black River Falls • 715-284-4716

<http://www.ahmc-assetmgmt.com>

- **Country View Apartments**

125 Rye Bluff Road, Black River Falls • 715-928-0138

- **The Crossings** (age 18+ disability or age 62+)

401 North Main Street, Merrilan • 608-822-7368 or 1-800-280-3690

- **Eighth Street Apartments** (income limits)

519 North 8th Street, Black River Falls • 715-284-4716

<http://www.ahmc-assetmgmt.com>

- **Jackson County Housing**

Housing for individuals 62 years of age and older and adults with disabilities; rent is calculated at 30% of adjusted gross income

715-284-2041 or 715-299-4041 (for all apartments listed below)

<http://www.dominiuminc.com>

Center Circle Apartments

301 Center Street, Merrilan

Hillside Apartments

186 3rd Street, Hixton

Meadowview Apartments

337 Main Street, Alma Center

River Grove Apartments

130 South Water Street, Black River Falls

Village Center Apartments

203 3rd Street, Taylor

West Indees Apartments

308 Bristol, Melrose

- **Lincolnwood Glen Senior Apartments** (age 55+, income limits)
100 Lincolnwood Drive, Black River Falls • **715-284-8572**
- **Northland Apartments** (income limits)
413 South 3rd Street, Black River Falls • **1-888-576-6468 extension 14**
- **Old Track Place** (age 18+)
501 North Jackson Street, Merrilan • **608-822-7368** or **1-800-938-0625**
- **Partridge Run Apartments** (income limits; individuals with mental health issues only)
419 South 1st Street, Black River Falls • **608-784-1381**
- **Pleasant View Apartments** (income limits)
810 4th Street, Taylor • **608-784-1381**
- **Rye Bluff Town Houses** (income limits)
201 North 14th Street, Black River Falls • **715-284-5148**
<http://www.meridiangroupinc.net>
- **Union Place** (age 18+ disability or age 62+, income limits)
223 North 4th Street, Black River Falls • **608-822-7368** or **1-800-218-2843**

MEDICAL EQUIPMENT/SUPPLIES

MEDICAL EQUIPMENT RETAILERS

- **American Cancer Society**
Wigs, hospital beds, walkers, commodes, wheelchairs, etc. for people cancer
1285 Rudy Street, Suite 103, Onalaska • **608-783-5000**
<http://www.cancer.org>
- **American Home Patient**
404 Sand Lake Road, La Crosse • **608-779-9900** or **1-800-947-2330**
204 East Upham Street, Marshfield • **715-387-1789** or **1-800-284-6639**
<http://www.ahom.com>
- **Apria Healthcare**
1316 North Hastings Way, Eau Claire • **715-834-7517** or **1-800-289-8700**
W6853 Industrial Boulevard, Onalaska • **608-783-7668** or **1-800-285-9233**
<http://www.apria.com>
- **Black River Memorial Homecare**
Respiratory durable medical equipment
711 West Adams Street, Black River Falls • **715-284-3662**
<http://www.blackriverhospital.com>
- **Bourne Medical Service (BMS)**
163 Walnut Street, Winona, MN • **507-452-1313** or **1-800-944-1813**
- **Degen Berglund**
4000 Mormon Coulee Road, La Crosse • **608-775-8500** or **1-800-678-1862**
111 Sand Lake Road, Center 90, Onalaska • **608-775-8595**
2442 State Road, Village Shopping Center, La Crosse • **608-775-8500**
<http://www.degenberglund.com>
- **Franciscan Skemp Home Medical Equipment**
620 11th Street South, La Crosse • **608-392-9797** or **1-800-362-5454**
<http://www.franciscanskemp.org>

- **Independent Living Resources (ILR)**
 Staff members are trained to provide assessments/recommendations to people with disabilities regarding their technology needs; staff can assist with locating and applying for financial assistance; adaptive equipment is available for loan
 4439 Mormon Coulee Road, La Crosse
608-787-1111 or **1-888-474-5745**
TTY 608-787-1148 or **TTY 1-888-378-2198**
<http://www.ilresources.org>
- **Medicine Shoppe Pharmacy**
 1009 Superior Avenue, Tomah • **608-372-2101**
- **Middelfort Pharmacy and Home Medical**
 202 North Barstow, Eau Claire • **1-800-236-68071**
- **Waarvik Drug Store**
 109 Main Street, Black River Falls • **715-284-4354**
- **Wheelchair Recycling Project**
 Offers low cost, refurbished mobility and medical equipment to those who lack the resources to acquire new equipment
608-243-1785
<http://www.wrp.org>

MENTAL HEALTH SERVICES

BEHAVIORAL MEDICINE/COUNSELING/MENTAL HEALTH SERVICES

- **Black River Memorial Hospital**
711 West Adams Street, Black River Falls • 715-284-5361
<http://www.blackriverhospital.com>
- **Family and Children's Center**
409 County Road R, Black River Falls • 715-284-9477
- **Franciscan Skemp Behavioral Health Services**
212 11th Street South, La Crosse • 608-392-9555 or 1-800-362-5454
<http://www.franciscanskemp.org>
- **Garson Growth & Counseling Services**
54 North 1st Street, Black River Falls • 715-284-0361
- **Gundersen Lutheran Behavioral Health**
1900 South Avenue, La Crosse • 608-775-2287 or 1-800-362-9567
<http://www.gundluth.org>
- **Ho-Chunk Nation Division of Health and Social Services**
For members and employees of the Ho-Chunk Nation and Native American Nations
N6520 Guy Road, Black River Falls • 715-284-9851
<http://www.ho-chunknation.com>
- **Jackson County Health and Human Services**
420 Highway 54 West, Black River Falls
715-284-4301 or 1-877-498-6448 • TTY 715-284-8941
<http://www.co.jackson.wi.us>
- **Krohn Clinic, Ltd.**
610 West Adams Street, Black River Falls • 715-284-1887
<http://www.krohnclinic.com>
- **Ron McGuire Family Therapy Center**
203 Main Street, Black River Falls • 715-284-4233

- **West Central Wisconsin Behavioral Health**
113 Fillmore Street, Black River Falls • 715-284-2831 or 1-866-805-0304
<http://www.tchcc.com>
- **For a listing of additional providers, see *Counselors or Mental Health Services* in the Yellow Pages or call the number below.**

Great Rivers 2-1-1

Dial 2-1-1 or 1-800-362-8255 • TTY 1-866-884-3620

<http://www.greatrivers211.org>

MENTAL HEALTH CRISIS INTERVENTION

Whether you need someone to talk to, someone to listen, or someone to refer you to where to get the kind of help you need, call one of the following numbers:

- **Great Rivers 2-1-1**
Dial 2-1-1 or 1-800-362-8255 • TTY 1-866-884-3620
<http://www.greatrivers211.org>
- **Jackson County Sheriff's Department**
715-284-5357

SUPPORT GROUPS RELATED TO SPECIFIC MENTAL HEALTH ISSUES

There are a number of groups in the area offering support to people with mental health issues and those who care about them. Call the number listed below for information or a current listing of support groups

- **Great Rivers 2-1-1**
Dial 2-1-1 or 1-800-362-8255 • TTY 1-866-884-3620
<http://www.greatrivers211.org>

PET CARE

- **Canine Assistance • 1-800-771-7221**
Provides assistance with dogs, companion, and seizure response
- **Jackson County Interfaith Volunteer Caregivers**
Care of pets during hospitalization
407 Main Street, Black River Falls • **715-284-7058**
- **For a listing of additional pet services, see *Veterinarian* in the Yellow Pages.**

PHARMACIES

- **Black River Falls Clinic Pharmacy Inc.**
610 West Adams Street, Black River Falls • **715-284-4089**
- **Blair Pharmacy**
125 West Broadway Street, Blair • **608-989-2919**
- **Medicine Shoppe Pharmacy**
1009 Superior Avenue, Tomah • **608-372-2101**
- **Midelfort Pharmacy and Home Medical - Osseo**
13025 8th Street, Osseo • **715-597-3166**
<http://www.mayohealthsystem.org>
- **Waarvik Drug Store**
109 Main Street, Black River Falls • **715-284-4354**
- **Wal-Mart Pharmacy**
611 Highway 54 East, Black River Falls • **715-284-9115**
<http://www.walmart.com>
- **See Yellow Pages for a more complete listing**

PRESCRIPTION DRUG PROGRAMS

- **Coalition of Wisconsin Aging Groups Prescription Hotline**
1-866-456-8211
<http://www.cwag.org>
- **Krohn Clinic Patient Assistance Program**
Medications at a reduced rate or free of charge; based on income eligibility
610 West Adams, Black River Falls • **715-284-4311**
<http://www.krohnclinic.com>
- **Medicare Part D**
A prescription drug program that provides additional coverage to a current Medicare plan
<http://www.medicare.gov>
- **Prescriptions Drug Assistance Programs**
Prescription drugs are a major expense for many health care consumers and some insurance programs provide no or limited coverage for these drugs.
The website listed will provide some places to turn for help and information.
<http://www.dhs.wisconsin.gov/guide/spec/freeprescr.htm>
- **Wisconsin Drug Card Program**
Discount prescriptions with no restrictions or eligibility criteria
<http://www.wisconsindrugcard.com> or **contact your nearest pharmacy**
- **Wisconsin SeniorCare**
A prescription drug program for Wisconsin residents who are 65 years of age and older. There is an annual enrollment fee and minimal co-pay for each prescription. A senior's projected annual income will determine whether certain out-of-pocket expenses will also be required.
1-800-657-2038 or <http://www.dhs.wisconsin.gov/seniorcare/index.htm>
- For more information contact your pharmacy or Benefit Specialist
Aging & Disability Resource Center of Western Wisconsin
420 Highway 54 West, Black River Falls
608-785-5700 or **1-800-500-3910** • **TTY 608-785-9787**

RECREATION • SOCIAL ACTIVITIES

- **Black River Falls Public Library**
222 Fillmore Street, Black River Falls • 715-284-4112
<http://www.blackriverfallslibrary.org>
- **Exercise Classes for Seniors**
Call Jackson County Aging Unit for more info
715-284-4301 extension 300 or 1-877-498-6448 • TTY 715-284-8941
 - Lunda Community Center** - Black River Falls
Monday and Wednesday 10:00am
 - Melrose** - location varies
Monday and Friday 8:00am
 - River Country Fitness** - Black River Falls
Tuesday and Thursday 10:00am
 - Taylor Community Center** - Taylor
Tuesday and Thursday 10:00am
 - VFW Building** - Alma Center
Tuesday and Thursday 10:00am
- **Golden Times Newsletter**
A newsletter sent to older adults four times a year; to submit articles or to be placed on the mailing list call **Jackson County Aging Unit**
715-284-4301 extension 300 or 1-877-498-6448 • TTY 715-284-8941
- **Independent Living Resources (ILR)**
Connects individuals with activities in the community
4439 Mormon Coulee Road, La Crosse
608-787-1111 or 1-888-474-5745
TTY 608-787-1148 or TTY 1-888-378-2198
<http://www.ilresources.org>

- **Jackson County Interfaith Volunteer Caregivers**
Friendly visiting or shopping for older and disabled individuals; free of charge
Pen Pal Program – letter writing program for children and older adults
407 Main Street, Black River Falls • **715-284-7058**
- **Lunda Community Center**
Indoor walking track, fitness center and swimming pool; call for hours of operation
1202 Pierce Street, Black River Falls • **715-284-7606**
- **Riverfront Inc.**
Recreation Program including daily activities at Riverfront and
in the community for people with disabilities
720 Red Iron Road, Black River Falls • **715-284-2546**
<http://www.riverfrontinc.org>
- **Wisconsin Department of Natural Resources**
Variety of hunting, fishing and recreational use permits for people
with disabilities • **608-266-2621**
- **For specialized travel – see *Travel Agencies in the Yellow Pages***

REPAIR • HOME SUPPORT SERVICES

- **Jackson County Interfaith Volunteer Caregivers**
Yard work and minor home repairs
407 Main Street, Black River Falls • **715-284-7058**
- **Jackson County Veterans Service Office**
Veterans Affairs Home Improvement Loan - program for eligible Veterans to help pay for repairs, alterations and improvements
307 Main Street, Black River Falls • **715-284-0225**
<http://www.co.jackson.wi.us>
- **USDA Rural Development**
Low interest home improvement loans and grants designed for very low income individuals; funding may be used for repairs, installing essential features, or to remove health and safety hazards
715-232-2614
<http://www.rurdev.usda.gov>
- **Western Dairyland EOC, Inc.**
Energy and Housing – programs for eligible families to reduce energy costs and provide basic rehabilitation services
Weatherization – reduce energy costs and increase comfort level; eligibility criteria
Home Rehabilitation – opportunities for eligible homeowners to complete needed work on their home; eligibility criteria
Lead Hazard Reduction – provides homeowners and renters with children under the age of 6 with remedial assistance on their homes having deteriorated lead based paint
501 Whitehall Road, Independence • **715-985-2391** or **1-800-782-1063**
<http://www.westerndairyland.org>

GROCERY SHOPPING

- **Jackson County Interfaith Volunteer Caregivers**
Shopping and errand assistance
407 Main Street, Black River Falls • **715-284-7058**

RESPIRE CARE

RESPIRE CARE

Respite care is a service that provides a temporary break or rest for primary caregivers of individuals with developmental or physical disabilities, mental illness, or people over 60 years and older.

- **Country Terrace**
Provides accommodations for people needing temporary services
525 East 2nd Street, Black River Falls • **715-284-2060**
- **Family Heritage Care Center**
Provides temporary care in the nursing home as prearranged
1311 Tyler Street, Black River Falls • **715-284-4396**
- **Jackson County Interfaith Volunteer Caregivers**
Provides respite for caregivers
407 Main Street, Black River Falls • **715-284-7058**
- **Pine View Care Center**
Overnight and daily respite
400 County Road R, Black River Falls • **715-284-5396**
- **Tri-County Memorial Hospital**
Temporary care in the hospital as prearranged
18601 Lincoln Street, Whitehall • **715-538-4361**

SENIOR CENTERS

Common meeting areas for seniors that offer a variety of social and recreational services

- **Jackson County Health and Human Services**
Jackson County Aging Unit – senior citizen clubs; contact for information
420 Highway 54 West, Black River Falls
715-284-4301 extension 300 or **1-877-498-6448** • **TTY 715-284-8941**
<http://www.co.jackson.wi.us>

Black River Falls Seniors

Meets Wednesdays, Thursdays, and Fridays at 1:00pm
Meets last Saturday of the month at 7:30pm
Senior Citizen Center - 46 North 2nd Street • **718-284-0245**

Melrose Seniors

Meets Tuesdays at 5:00pm
L & M Café - 415 South Washington Street, Melrose • **608-488-2611**

Native American Seniors

Meets daily 8:00am – 4:30pm
W8825 Decorah Road, Black River Falls • **715-284-0811**

SENIOR/DISABLED MEAL SITES

The Senior Nutrition Program is available to any person age 60 and older, including spouses under the age of 60, regardless of residency or income level.

- **Jan's Place**
Meal time - Tuesday through Friday, 11:00am to 12:30pm
122 East Main Street, Alma Center • **715-964-5761**
- **Hixton Café**
Meal time - Monday through Thursday, 11:00am to 12:30pm
133 East Main Street, Hixton • **715-963-4031**
- **L & M Café**
Meal time - Monday through Thursday, 11:00am to 1:00pm
415 South Washington Street, Melrose • **608-488-2611**
- **Merrillan Café**
Meal time - Monday through Thursday, 11:00am to 1:00pm
400 North Washington Street, Merrillan • **715-333-9200**

SKILLED NURSING FACILITIES

SKILLED NURSING FACILITIES

People with developmental disabilities must meet certain criteria for admission

Nursing facilities listed below represent the Jackson County area; however, may not reside in Jackson County. Please check with the specific facility for information regarding residency eligibility.

- **Augusta Area Home**
215 East Brown Street, Augusta • **715-286-2266**
- ****Dunn County Health Care Center**
3001 US Highway 12 East, Menomonie • **715-232-2661**
- ****Clark County Health Care Center**
W4266 State Highway 29, Owen • **715-229-2172**
- **Family Heritage Care Center**
1311 Tyler Street, Black River Falls • **715-284-4396**
- ****Grand View Care Center**
620 Grand View Avenue, Blair • **608-989-2511**
- ****Lakeview Health Care Center**
902 East Garland Street, West Salem • **608-786-1400**
- **Luther Midelfort Oakridge Mayo Health System**
13025 8th Street, Osseo • **715-597-3121**
<http://www.mayohealthsystem.org>
- **Marinuka Manor**
19475 Silver Creek Road, Galesville • **608-582-2211**
- ****Morrow Memorial Home**
331 North Water Street, Sparta • **608-269-3168**
- **Mulder Health Care Facility**
713 North Leonard Street, West Salem • **608-786-1600**

- **Neillsville Memorial Medical Center**
216 Sunset Place, Neillsville • **715-743-3101**
- **Pigeon Falls Health Care Center**
13197 Church Street, Pigeon Falls • **715-983-2293**
- ****Pine View Care Center**
400 County Road R, Black River Falls • **715-284-5396**
- ****Rolling Hills Rehabilitation Center**
14345 County Highway B, Sparta • **608-269-8800**
- **Tomah Health Care Center**
1505 Butts Avenue, Tomah • **608-372-3241**
- **Trempealeau County Health Care Center**
W20298 Stare Road 121, Whitehall • **715-538-4312**
<http://www.tchcc.com>

**Denotes facilities with Alzheimer's/Dementia specific units

SUBSTANCE USE AND ADDICTION SERVICES

SUBSTANCE USE TREATMENT CENTERS

- **Black River Memorial Hospital**
711 West Adams Street, Black River Falls • 715-284-5361
<http://www.blackriverhospital.com>
- **Franciscan Skemp Behavioral Health**
Women's LAAR House • 608-392-6147 or 609-392-4436
Scarseth House • 608-392-4542 or 608-392-4436
Villa Succes • 608-326-8424 or 608-392-4436
<http://www.franciscanskemp.org>
- **Gundersen Lutheran Medical Center**
Unity House for Men • 608-775-7991
Unity House for Women • 608-775-7991
<http://www.gundluth.org>
- **Ho-Chunk Nation Health Care Center**
Alcohol and drug program services for tribal members
N6520 Guy Road, Black River Falls • 715-284-9851 or 1-888-685-4422
<http://www.ho-chunknation.com>

ADDICTION RELATED RESOURCES

- **Ho-Chunk Nation Division of Health and Social Services**
W9855 Airport Road, Black River Falls • 715-284-9851 extension 5010
<http://www.ho-chunknation.com>
- **Jackson County Health and Human Services**
420 Highway 54 West, Black River Falls
715-284-4301 or 1-877-498-6448 • TTY 715-284-8941
<http://www.co.jackson.wi.us>
- **National Council on Problem Gambling**
1-800-522-4700
- **Northern Rivers Gambling Services**
1-800-522-4700

- **Substance Abuse National Hotline**
1-800-662-HELP (4357)
- **West Central Wisconsin Behavioral Health**
113 Fillmore Street, Black River Falls • **715-284-2831** or **1-866-805-0304**
<http://www.tchcc.com>
- **Wisconsin Council on Problem Gambling • 1-800-426-2535**
<http://www.wi-problemgamblers.org>

SUPPORT GROUPS – ADDICTIONS

There are a number of support groups in the area offering support to people with addiction issues and those who care about them. Call the number listed below for further information.

- **Great Rivers 2-1-1**
Dial 2-1-1 or 1-800-362-8255 • TTY 1-866-884-3620
<http://www.greatrivers211.org>

SUPPORT GROUPS

There are a number of support groups in the area dealing with a variety of topics. The location and times for these meetings vary. Call the number below for further information.

- **Great Rivers 2-1-1**
Dial 2-1-1 or 1-800-362-8255 • TTY 1-866-884-3620
<http://www.greatrivers211.org>
- **Jackson County Aging Unit**
Contact for information on local support groups
420 Highway 54 West, Black River Falls
715-284-4301 extension 300 or 1-877-498-6448 • TTY 715-284-8941
<http://www.co.jackson.wi.us>

SUPPORTIVE HOME CARE/PERSONAL CARE

- **Aurora Community Health Inc.**
311 County Road A#3, Black River Falls
715-235-1839 or 1-866-747-7840
<http://www.auroraservices.com>
- **Black River Memorial Homecare**
711 West Adams Street, Black River Falls
715-284-3662
<http://www.blackriverhospital.com>
- **Gemini Employee Leasing**
1501 Andrew Street, La Crosse
608-796-9131 or 1-800-345-06699
<http://www.geminiemployeeleasing.com>
- **Ho-Chunk Nation Aging Unit**
Supportive home care services for tribal members
W8825 Decorah Road, Black River Falls
715-284-0811 or 1-888-701-8284
<http://www.ho-chunknation.com>
- **Independent Living Resources (ILR)
Personal Care Program**
4439 Mormon Coulee Road, La Crosse
608-793-1700 or 1-888-474-5745
TTY 608-787-1148 or TTY 1-888-378-2198
<http://www.ilresources.org>
- **Life-Net, LLC**
800 Wisconsin Street, Building D2, Suite 305, Eau Claire
715-835-4111 or 1-800-506-5433
<http://www.lifenet-llc.com>

- **Lutheran Social Services – Mission Home Health**
1101 West Clairemont Avenue, Eau Claire
715-855-5043
<http://www.lsswis.org>
- **Northwest Wisconsin HomeCare**
4033 123rd Street, Chippewa Falls
715-831-0100 or 1-800-236-8408
<http://www.northwestwisconsinhomecare.org>
- **REM Health of Wisconsin**
311 Highway A, Suite 2, Black River Falls
715-284-9495
<http://www.remhealth.com>
- **ResCare (formerly Credible Care, Inc.)**
1802 State Road 16, La Crosse
608-779-0900
<http://www.rescare.com>

TRANSPORTATION

- **Abby Vans**
Wheelchair and stretcher transportation for medical appointments and nursing home admission/discharges; will do van conversions
715-743-3364 or 1-800-236-8438
- **Cancer Patients Free Air Flights**
The Corporate Angel Network (CAN) is a non-profit organization that arranges free air transportation on company planes flying with empty seats; to qualify you must have an appointment at a recognized cancer treatment center and provide your doctor's name, address, and telephone number
914-328-1313
<http://www.info@corpangelnetwork.org>
- **Falls Taxi**
Bus and van services; wheelchair lift van available
715-284-4511
- **Ho-Chunk Nation Aging Unit**
Transportation for enrolled Ho-Chunk seniors (60 years and older) for medical appointments and limited recreational activities
W8825 Decorah Road, Black River Falls
715-284-0811 or 1-888-701-8284
<http://www.ho-chunknation.com>
- **Ho-Chunk Nation Division of Health and Social Services**
Transportation for tribal members
N6520 Guy Road, Black River Falls
715-284-9851 extension 5329 or 5302
<http://www.ho-chunknation.com>
- **Jackson County Aging Unit**
Mini Bus— age 60+ or disabled; flexible route; call for more information and bus schedule or refer to “Golden Times” newspaper
Weekly Shopping Excursions – age 60+ for grocery shopping
420 Highway 54 West, Black River Falls
715-284-4301 extension 370 or 1-877-498-6448 • TTY 715-284-8941
<http://www.co.jackson.wi.us>

- **Jackson County Health and Human Services**
Volunteer Transportation – rides for seniors 60+ and other eligible residents for medical reasons; three-day advance notice required; must be able to transfer to a car
 420 Highway 54 West, Black River Falls
715-284-4301 or **1-877-498-6448** • **TTY 715-284-8941**
<http://www.co.jackson.wi.us>
- **Jackson County Interfaith Volunteer Caregivers**
 Transportation and escorts to appointments and social events
 407 Main Street, Black River Falls • **715-284-7058**
- **Pine Creek Transportation Service, LLC**
 Transportation for the general public; wheelchair accessible;
 local and long-distance; non-emergency only
715-662-2028 or **1-866-627-3923**
<http://www.pinecreektrans.com>
- **Western Dairyland EOC, Inc.**
Wheels for Work – employment related transportation solutions;
 interest-free vehicle loans or repair assistance for qualified individuals
 501 Whitehall Road, Independence
715-985-2391 or **1-800-782-1063 extension 217**
<http://www.westerndairyland.org>
- **Wisconsin Department of Transportation, Special Plates Unit-ID**
Disabled Parking Identification Card
 Issues disabled parking identification cards; registration fee exists
608-266-3041

VOLUNTEERING

Many of the organizations in the Community Link welcome and appreciate volunteers within their services. Please contact the agency directly to request opportunities to volunteer.

- **Great Rivers United Way Volunteer Center**

Online program connecting volunteers with organizations that need volunteers in La Crosse, Monroe, Trempealeau, and Vernon counties.

<http://www.greatriversunitedway.org/volunteercenter.php>

The Aging & Disability Resource Center of Western Wisconsin

608-785-5700

Toll Free: (800) 500-3910

Internet: <http://www.adrcww.org>

INFORMATION & ASSISTANCE

The Aging & Disability Resource Center of Western Wisconsin offers information and assistance to residents of La Crosse County, Jackson County, Monroe County, and Vernon County.

The Aging & Disability Resource Center of Western Wisconsin provides information and assistance regarding services that are available in the community. You may call **(608) 785-5700** or come to our conveniently located office at **420 Hwy 54 West in Black River Falls. We also have offices available in La Crosse County, Monroe County, and Vernon County. Please contact us for more information about our partner offices or services in these communities.** If you prefer, staff will meet with you in your home to answer questions and provide more in-depth consultation.

One of the goals of the Aging & Disability Resource Center of Western Wisconsin is to help people plan current or future long-term care needs. The Aging & Disability Resource Center of Western Wisconsin professionals are familiar with all the local community services. They can help you determine which services best meet your needs.

People often need help understanding what types of services would be available in their home. Our social workers can offer suggestions and advice on which services and supports will meet a person's needs while remaining as independent as possible.

If you would like to have a representative of the Aging & Disability Resource Center of Western Wisconsin make a presentation to your group or organization, call **(608) 785-5700.**